This has been an exciting, difficult month. Our provider, Deerfield Hosting, decided to move out website to a newer, faster, better, etc., server. Web servers are the place where all out web pages are located. When you look at a web page, this is where it actually comes from.

The move was supposed to happen during the early morning hours of a Sunday morning, and was to be so transparent that Deerfield didn't even tell me that it was going to happen.

Sunday morning, I started working on the website, and some of the pages didn't open correctly. Then I started getting E-Mail telling me other pages wouldn't open correctly. When I looked at the files on the server, some were missing. I tried to replace the missing files, but the uploading program wouldn't work. I finally figured out a clumsy workaround that would let me upload pages and I replaced all that I found missing, and that fixed some of the problems, but I couldn't seem to fix them all.

Monday I finally sent a problem ticket to Deerfield. That's when I was told about the move and the problems with the move. Finally, on Wednesday, Deerfield got most of their problems fixed but the uploading program still didn't work correctly. It didn't start working correctly until the following Sunday.

I believe that I have uploaded all the missing files, but I have no way of being sure. Although this all happened about three weeks ago, I found a missing file last week. If you happen to open a page on our website that has all sorts of strange words written on it, please let me know. When I know about any of these problems I can fix them. It's actually possible that they are all fixed now. We live with hope.

I have mentioned this in the past, but the problem arose again, so I will go through it again.

When you copy a web page address and add it to a flyer, letter, publication, etc., the address you get starts with "http://:" or "https://:". The difference is the letter "S". The web pages with the letter "S" are "Secure" web pages. The ones without the letter "S" and "Not Secure".

When you include the "http://:" or "https://:" you force your web browser to open the page "Secure" or "Not Secure" even if that format has changed. When you enter a web address without the "http://:" or "https://:" your

browser is allowed to figure the "Secure" or "Not Secure" format by itself. It can do that, and it will select the correct format. If the format has changed, and you have used the wrong one, the page may not open. The solution is simple. Just leave the "http://:" or "https://:" off.

The other part of this is the "www". When you type a web page address in a flyer, letter, publication, etc., and at the end of the address, you hit the space bar you will notice that the web page address turns blue and is underlined. It you leave the "www" off, this doesn't happen.

This can be important for several reasons:

- 1. We are used to seeing web addresses in blue and underlined so they stand out on the page.
- 2. If you convert what you are writing to a pdf, the pdf automatically converts the blue, underlined web page address to a "Hot Spot Link", that will open the web page if you click on it.
- 3. This is also true when you send them to me and I upload them to the website.

I realize that the "www" is not necessary for the address to work. But it is necessary for the address to be visible, to stand out on the page, and to work as a link.